

**DOCKET FILE COPY ORIGINAL** 

June 19, 2015

7852 Walker Drive, Suite 200 Greenbelt, Maryland 20770 phone: 301-459-7590, fax: 301-577-5575 internet: www.jsitel.com, e-mail: jsi@jsitel.com

Re:

Accepted / Filed

JUN 19 2015

Federal Communications Commission Office of the Secretary

Via Hand Delivery

Marlene H. Dortch, Secretary Federal Communications Commission Office of the Secretary 445 12th Street, SW Washington, DC 20554

WC Docket No. 14-58

2015 ETC Annual Report of Knology Total Communications, Inc.

Study Area Code 250295

Dear Ms. Dortch:

On behalf of Knology Total Communications, Inc. ("Knology"), JSI files the attached confidential and redacted versions of the FCC Form 481 ETC annual reporting information pursuant to sections 54.313 and 54.422 of the Commission's rules. Knology seeks confidential treatment under Protective Order for section 54.313(f)(2) financial information.<sup>2</sup> The redacted version is also being filed this date via the FCC's Electronic Comment Filing System. In addition, attached is a letter requesting confidential treatment under Sections 0.457 and 0.459 of its Progress Report on its Five-Year Service Quality Improvement Plan as required by Section 54.313(a)(1).

Please direct any questions regarding the filing to the undersigned.

Sincerely,

John Kuykendall JSI Vice President

301-459-7590

jkuykendall@jsitel.com

cc: Charles Tyler, Telecommunications Access Policy Division (two copies, confidential)

No. of Copies rec'd

List ABCDE

1 47 C.F.R. §§ 54.313, 54.422.

47 C.F.R. §§ 0.457, 0.459, 54.313(a)(1).

Echelon Building II, Suite 200 9430 Research Blvd., Austin, TX 78759 phone: 512-338-0473, fax: 512-346-0822 Eagandale Corporate Center, Suite 310 1380 Corporate Center Curve, Eagan, MN 55121 phone: 651-452-2660, fax: 651-452-1909

6849 Peachtree Dunwoody Road Bldg. B-3, Suite 200, Atlanta, GA 30328 phone: 770-569-2105, fax: 770-410-1608 547 South Oakview Lane Bountiful, UT 84010 phone: 801-294-4576, fax: 801-294-5124

<sup>&</sup>lt;sup>2</sup> Connect America Fund et al., WC Docket No. 10-90 et al., Protective Order, DA 12-1857 rel. Nov. 16, 2012 (Protective Order). 47 C.F.R. § 54.313(f)(2).



June 19, 2015

Accepted / Filed

JUN 192015

Marlene H. Dortch, Secretary Federal Communications Commission Office of the Secretary 445 12<sup>th</sup> Street, SW Washington, DC 20554

Federal Communications Commission Office of the Secretary

Re:

Greenbelt, Maryland 20770

phone: 301-459-7590, fax: 301-577-5575 internet: www.jsitel.com, e-mail: jsi@jsitel.com

WC Docket No. 14-58

2015 ETC Annual Report of Knology Total Communications, Inc.

Study Area Code 250295 Request for Confidentiality

Dear Ms. Dortch:

John Staurulakis, Inc. ("JSI"), on behalf of its client Knology Total Communications, Inc. ("Company") hereby requests, pursuant to Sections 0.457 and 0.459 of the Commission's rules, withholding from public inspection certain information contained in an attachment to the above referenced reporting requirement. The Company provides the following in support of its request, numbered consistent with the subparagraphs of Section 0.459(b).<sup>2</sup>

- The information for which the Company is seeking confidential treatment is an attachment to the Company's annual reporting information pursuant to Sections 54.313 and 54.422 of the Commission's rules ("Report").<sup>3</sup>
- 2. Pursuant to Section 54.313(a)(1), Rate-of-Return Eligible Telecommunications Carriers ("ETCs") must file with the Commission a Progress Report on its Five-Year Service Quality Improvement Plan ("Progress Report") which is contained in the attachment to the 2015 Report.<sup>4</sup>
- 3. The information contained in attachment for which the Company seeks the withholding from public inspection is the entirety of data pertaining to the Company's Five-Year Plan provided at FCC Form 481 Line 112 attachment. Information of this nature is confidential commercial information routinely withheld from public inspection.

<sup>&</sup>lt;sup>1</sup> 47 C.F.R. §§ 0.457, 0.459.

<sup>&</sup>lt;sup>2</sup> 47 C.F.R. § 0.459(b)(1) through (9).

<sup>3 47</sup> C.F.R. §§ 54.313, 54.422.

<sup>4 47</sup> C.F.R. §§ 54.313(a)(1).

- 6. With respect to steps the Company has taken to ensure against unauthorized disclosure of the information contained in the attachment, the Company is filing the attachment under seal. The Company uses the information contained in the Five-Year Plan to ensure that its customers continue to receive state-of-the-art high quality telecommunications and broadband services that the Company has been providing to them for many years as well as to satisfy mandatory reporting requirements and does not share the information for which protection is sought. The Company protects the secrecy of this information with a security protocol that ensures the information is not inadvertently disclosed or disseminated. Only directors, managers and employees with a direct need to know are authorized to access the information.
- 7. Any previous versions of this information are not publicly available.
- 8. Because the information is not routinely available, a need exists for maintaining the confidentiality of this information permanently.
- 9. Not applicable.

Based on the preceding, JSI respectfully requests on behalf of the Company that the Commission grant confidential treatment under Section 0.459 to Company's Five-Year Plan provided at FCC Form 481 Line 112 attachment.

Please contact the undersigned with any questions regarding this request.

Sincerely,

John Kuykendall JSI Vice President

301-459-7590

jkuykendall@jsitel.com

Klandell

<010>	Study Area Code	250295		A	
	Study Area Name	Knology Total C	ommunications		epied / F
<020>	Program Year	2016			
<030>	Contact Name: Person USAC should contact with questions about this data	Melissa Marks	32		UN 19 2015
<035>	Contact Telephone Number: Number of the person identified in data line <030>	7066346762 ext.		Pederal Co Off	mmunications Commice of the Secretary
<039>	Contact Email Address: Email of the person identified in data line <030>	melissa.marks@w	owinc.com		Secretary
				S Con	
NAUA	REPORTING FOR ALL CARRIERS		12	Re	eck box when complete)
<100>	Service Quality Improvement Reporting		(complete attached work	ksheet)	1 11111
	Outage Reporting (voice)		(complete attached work	ksheet)	/ /
<210> <300>	Unfulfilled Service Requests (voice)	outages to report			J. Stalle
-500-	omainine service neglesis (voice)	-	M	7	The same way
<310>	Detail on Attempts (voice)			L.	46616
				(attach descriptive document)	
~220×	Unfulfilled Service Requests (broadband)		182		1 2000
\320>	Officialities Service Requests (Groundship)			¬ ==	
<330>	Detail on Attempts (broadband)				1. 1. 1. 1. 1. 1.
				(attach descriptive document	le .
	Number of Complaints per 1,000 customers (voice)				
<410> <420>	Fixed 0.0 Mobile 0.0				1 1
	Number of Complaints per 1,000 customers (broad	pand)			/ 23333
<440>	Fixed 0.0				1. 8 6 8 8 8
<450> <500>	Mobile 0.0 Service Quality Standards & Consumer Protection R	ules Compliance	(check to indicate certif	fication)	1 1
	250295AL510.pdf				
<510>	1		(attached descriptive	document)	1 1
	1			·	
<600>	Functionality in Emergency Situations		(check to indicate certif	fication)	7 1 7
122000	250295AL610.pdf				
			(attached descriptive do	cument)	1 1
<610>			1		
<700>	Company Price Offerings (voice)		(complete attached wor	rksheet)	
<710>	Company Price Offerings (broadband)		(complete attached wo		1 111111
<800>	Operating Companies and Affiliates		(complete attached wor		
	Tribal Land Offerings (Y/N)?  Voice Services Rate Comparability Certification		(if yes, complete attached wor	rksheetj	
<1010>			(attach descriptive doc	ument)	ATTENIOR OF THE PERSON OF THE
	_			, <del></del>	
<1100>	Certify whether terrestrial backhaul options exist (	res or No)	(If not, check to indica	te certification)	111111
<1110>		<del></del>	(complete attached wo	rksheet)	113811
<1200>	Terms and Condition for Lifeline Customers		(complete attached wo		V VIII
	Price Cap Carriers, Proceed to Price Cap Additional				
2000>	Including Rate-of-Return Carriers affiliated with Pr	ice Cap Local Exch	ange Carriers (check to indicate certifi	ication)	11111
2005>			(complete attached wor		11111
3000>	Rate of Return Carriers, Proceed to ROR Additional	Documentation W	Vorksheet (check to indicate certifi	(cation)	/ 19993
3005>			(complete attached wor		1 2 2 2 2

	ervice Quality Improvement Reporting Illection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code 2:	50295
<015>	Study Area Name xx	nology Total Communications
<020>	Program Year 2	016
<030>	Contact Name - Person USAC should contact regarding this data	elissa Marks
<035>	Contact Telephone Number - Number of person identified in data line <030>	066346762 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030> ===	elissa.marks@wowinc.com
<110>	Has your company received its ETC certification from the FCC?	(yes / no ) •
<111>	If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?	(yes/no) O O
<112>	If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.  Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your com CETC which only receives frozen support, your progress report is only required to address voice telephony service.	pany is a
	Please select the appropriate responses below (Yes, No, Not Applicable) to confirm that the attached document(s), on line 112, contains a progress report on its five-ye service quality improvement plan pursuant to §54.202(a). The information shall be submitted at the wire center level or census block as appropriate.	Name of Attached Document
<113>	Maps detailing progress towards meeting plan targets	Yes
<114>	Report how much universal service (USF) support was received	Yes
<115>	How much (USF) was used to improve service quality and how support was used to improve s	
<116>	How much (USF) was used to improve service coverage and how support was used to improve	
<117>	How much (USF) was used to improve service capacity and how support was used to improve	100
<118>	Provide an explanation of network improvement targets not met in the prior calendar year.	Not Applicable

(200) Service Outage Reporting (Voice)

Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	250295
<015>	Study Area Name	Knology Total Communications
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Melissa Marks
<035>	Contact Telephone Number - Number of person identified in data line <030>	7066346762 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	melissa.marks@wowinc.com

<220>

<a></a>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<c1></c1>	<c2></c2>	<d></d>	<e></e>	ø	<	<h>&gt;</h>
NORS Reference Number	Outage Start Date	Outage Start Time	Outage End Date	Outage End Time	Number of Customers Affected	Total Number of Customers	911 Facilities Affected (Yes / No)	Service Outage Description (Check all that apply)	Did This Outage Affect Multiple Study Areas (Yes / No)	Service Outage Resolution	Preventative Procedures
		-h									
						30					-
							***				

XV2399971	ce Offerings Including Voice Rate Data lection Form	FCC Form 481 Chris Control No. 3000-0589/UNIS Control No. 3060-6819 July 2013
<010>	Study Area Code	250295
<015>	Study Area Name	Knology Total Communications
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Melissa Marks
<035>	Contact Telephone Number - Number of person identified in data line <030>	7066346762 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	melissa.marks@wowinc.com
<701>	Residential Local Service Charge Effective Date 1/1/2015	
<702>	Single State-wide Residential Local Service Charge	

State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fe
			72-2 STRV					
						H-HHH MANN	Harris III	
		-						
				See et	tached workshoot		P	
				200 a	tached worksheet			
							117-151-151-151	
	397-271	100			7778			
							AMMA Sur-	

THE WAR IN	padband Price Offerings Section Form	EDC Form 481 ONE Control No. 3060-0986/ONE Control No. 3060-0819
<010>	Study Area Code	250295
<015>	Study Area Name	Knology Total Communications
<020>	Program Year	2016

Melissa Marks 7066346762 ext.

melissa.marks@wowinc.com

<030> Contact Name - Person USAC should contact regarding this data

<035> Contact Telephone Number - Number of person identified in data line <030>

<039> Contact Email Address - Email Address of person identified in data line <030>

					Broadband Service -			
State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken Whe Limit Reached (sele
			- See attac	hed				
			worksheet -	100				
							-	

STORY SALARY	erating Companies ::: lection Form		FCC Ferm 481 ONIS Control No. 3060-0985/CMS Centrol No. 3060-0819
			38-2013 (F
<010>	Study Area Code		250295
<015>	Study Area Name		Knology Total Communications
<020>	Program Year		2016
<030>	Contact Name - Person	USAC should contact regarding this data	Melissa Marks
<035>	Contact Telephone Nur	mber - Number of person identified in data line <030>	7066346762 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>		melissa.marks@wowinc.com
<810>	Reporting Carrier	Knology Total Communications, Inc.	
<811>	Holding Company	WideOpenWest	
<812>	Operating Company	Knology Total Communications, Inc	

Affiliates	SAC	Doing Business As Company or Brand Designation
and the second second second second		
	See attached workshe	et
	occ difference workers	
THE CONTRACT OF THE CONTRACT O		

	sal Lands Reporting ection Form	FCC Form 481.  GM6 Control No. 3050-0986/GM8 Control No. 3060-0819  suly 2013
<010> <015> <020> <030> <035> <039>	Study Area Code Study Area Name Program Year Contact Name - Person USAC should contact regarding this data Contact Telephone Number - Number of person identified in data line <0: Contact Email Address - Email Address of person identified in data line <0: Tribal Land(s) on which ETC Serves	
<920>	Tribal Government Engagement Obligation	Name of Attached Document
to confidemons § 54.313	company serves Tribal lands, please select (Yes,No, NA) for each these boxes rm the status described on the attached document(s), on line 920, trates coordination with the Tribal government pursuant to 8(a)(9) includes:	Select Yes or No or Not Applicable
<921> <922> <923> <924> <925> <926> <927> <926> <927> <928> <929>	Needs assessment and deployment planning with a focus on Tribal community anchor institutions.  Feasibility and sustainability planning;  Marketing services in a culturally sensitive manner;  Compliance with Rights of way processes  Compliance with Land Use permitting requirements  Compliance with Facilities Siting rules  Compliance with Environmental Review processes  Compliance with Cultural Preservation review processes  Compliance with Tribal Business and Licensing requirements.	

	o Terrestrial Backhauf Reporting lection Form	FCC Forth 481 CMB Control No. 3060-0986/CIMB Control No. 3060-0819 July 2013
<010>	Study Area Code	250295
<015>	Study Area Name	Knology Total Communications
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Melissa Marks
<035>	Contact Telephone Number - Number of person identified in data line <030>	7066346762 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	melissa.marks@wowinc.com
<1120>	Please confirm whether terrestrial backhaul options exist within the supported area pursuant to § 54.313(g) (Yes, No).	
<1130>	Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 upstream within the supported area pursuant to § 54.313(g).	kbps

Lifeline	rms and Condition for Lifeline Customers ection Form	FEC Form 481 CMAB Control No. 3060-0986/CMAB Control No. 3060-0819 July 2013
<010>	Study Area Code	250295
<015>	Study Area Name	Knology Total Communications
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Melissa Marks
<035>	Contact Telephone Number - Number of person identified in data line <030>	7066346762 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	melissa.marks@wowinc.com
<1210>	Terms & Conditions of Voice Telephony Lifeline Plans	Name of Attached Document
<1220>	Link to Public Website HTTP ht	tp://wowway.com/wow/terms-and-conditions
or the wel	neck these boxes below to confirm that the attached document(s), on line 1210, bsite listed, on line 1220, contains the required information pursuant to (a)(2) annual reporting for ETCs receiving low-income support, carriers must eport:	
<1221>	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,	
<1222>	Details on the number of minutes provided as part of the plan,	
<1223>	Additional charges for toll calls, and rates for each such plan.	

(2000) Pri	ice Cap Carrier Additional Documentation	FCC Foom 481
Data Colli	ection Form	GM8 Control No. 3060-0865/OMS Control No. 3060-0819
SALES MARKE	Rate-of-Return Corriers offiliated with Price Cap Local Exchange Carriers	34y 2013
manage and a	Million (No. 1) Makagan Marka Afrika akailisi ( ) Makidi kala (No. 1) Afrika (No.	
<010>	Study Area Code	
<015>	Study Area Name	250295
<020>	Program Year	knology Total Communications
<030>	Contact Name - Person USAC should contact regarding this data	2016
<035>	Contact Telephone Number - Number of person identified in data line <030>	FELISSA MARK
<039>	Contact Email Address - Email Address of person identified in data line <030>	melissa.marksswowinc.com
ENGINE INCOME.	LIVERY AND THE CONTRACT OF THE	HE A Sea CHILD A Sea CHILD COM
		a recipient of incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, an nation reported on this form and in the documents attached below is accurate.
Connect		nation reported on this form and in the documents attached below is accurate.
-2010-	Incremental Connect America Phase I reporting	
<2010>	2nd Year Certification (47 CFR § 54.313(b)(1)i)	
<2011a>	3rd Year Certification {47 CFR § 54.313(b)(1)ii}	
<2011b>	Attachment {47 CFR § 54.313(b)(1)ii}	I .
		1
		Name of Attached Document(s) Listing Required Information
	Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))	
<2012>	2013 Frozen Support Calculation (47 CFR § 54.313(c)(1))	
<2013>	2014 Frozen Support Calculation (47 CFR § 54.313(c)(2))	A STATE OF THE STA
<2014>	2015 Frozen Support Calculation (47 CFR § S4.313(c)(3))	
<2015>	2016 and future Frozen Support Calculation (47 CFR § 54.313(c)(4))	
	Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d))	
<2016>	이 경기 마시카 주어가게 이렇게 이렇게 하고 있었다. 맛있는 이번에 맛있었다. 아이를 하지 않는데 이렇게 하지 않는데 하지 하지 않는데 하지 하지 않는데 하지 하지 않는데 하지 하	
<2017>	Connect America Phase II Reporting (47 CFR § 54.313(e))  3rd year Broadband Service Certification	
<2018>	Jiu year broadband Jervice Certification	
<2019>	Stil year broadband Service Certification	
<2020>		2021 and the control of the control of the control of
12020	pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support si	
	addresses of community anchor institutions to which began providing	
	preceding calendar year.	
	Settlement of the Control of the Con	
<2021>	Interim Progress Community Anchor Institutions	

Content the week of the week	ASSESSED TO THE PERSON OF THE	Study Area Lode Study Area Name Program Year Contact Name - Person USAC shoul Contact Telephone Number - Numb Contact Email Address - Email Address The boxes below to note compliance	
Control times to the control contact regarding this date.  Control times to the control of the c	2016.  It context regarding this data  Web 1542 as Watter  Web 154	Program Year Contact Name - Person USAC should Contact Telephone Number - Numb Contact Email Address - Email Address The boxes below to note compliance the boxes below to note compliance	250295 Khology Total Communications
Transport in the transport because of the content of the content and the conte	To consider the private that size is set to the private that size is a considerable to the private that size is set to the pri	Contact Name - Person USAC should Contact Telephone Number - Kurni Contact Ernail Address -	2016
Contect load distinst: Expallablests of person besched in Ast Shin 402100.  The set Shin of the content of the content and the	The first in the detail the GDD in 18.1 and 18.1	Contact Email Address - Email Address the boxes below to note compliance	
The \$4.5130((1))   Further eartity part the information reported enths the manning compliance with the financial reporting equiverses (TR \$4.5130((1)))   Further eartity that the information reported enths the manning compliance with the financial reporting equiverse (Trick \$4.5130((1)))   Further eartity that the eartity eartity that the earti	of the year service spealing here (paramets to 47 CR8 \$14.219(f)(1))  Name of Attached Document Listing Required Information  (The \$4.1319(f)(1))  Name of Attached Document Listing Required Information  (The \$4.3139(f)(1))  Name of Attached Document Listing Required Information  (The \$4.3139(f)(1))  Name of Attached Document Listing Required Information  (The \$4.3139(f)(1))  Name of Attached Document Listing Required Information  (The \$4.3139(f)(1))  Name of Attached Document Listing Required Information  (The \$4.3139(f)(1))  Name of Attached Document Listing Required Information  (The \$4.3139(f)(1))  Name of Attached Document Listing Required Information  (The Attached Document Listing Report for Telecommunications)  (The Attached Document Listing Report for Telecommun		Ш
Present Separate as Year Plan  Maternatic Configuration (Configuration of Maternation of Attached Document Litting Required information  Peases other this box to confirm that the statched document(s), on the 3012 confiaint the request information to which began  Peases other this box to confirm that the statched document(s), on the 3012 confiaint the request information to which began  Peases other this box to confirm that the statched document(s), on the 3012 confiaint the request information to which began  Is \$43.13 ((f/1)(8), the carrier stated provide the number, where the stated provide the number, which is the stated provided the number, which is the stated provided the number, which is the stated provided the number of the stated provided the number of the stated into the stated provided the number of the stated provided the stated into the s	Table to the confirm that the attached document(i), on the 3012 contains the formation in the confirm that the attached document(ii), on the 3012 contains the to required information purposes to contract the confirm that the attached document(iii), on the 3012 contains the to required information purposes to the state of the confirm that the attached document(iii), on the 3012 contains the confirm that the attached document(iii), on the 3012 contains the confirm that the attached document (iii) on the 3012 contains the confirm that the attached document (iii) on the 3012 contains the confirm that the attached document(ii), on the 3012 contains the confirm that the attached document (iii) on the 3012, attach year.  255138ALD1012_pdd.  The confirmation (iii) of the 3014, attach year.  255138ALD1012_pdd.  The confirmation (iiii) the Baltimose Sheet, income Statement and Statement of Cash Flows and interest of the 2014, attach year (iiii) the Baltimose Sheet, income Statement and Statement of Cash Flows and the statement and Statement of Cash Flows and the statement of contains the context of the statement of contains the context of the statement of context of the statement of cash Flows and context of the statement of the statem		ensuring complia- mts attached belon
Pregrate Report on 3 Year Pine.	Name of Attached Document Lating Received Information  1 \$5029361.2012 pdf  Name of Attached Document Lating Received Information  Newhole the No. or		250295AL3010.pdf
Pleases check this box to confirm that the statished document(s), on line 3012 contains the required information privately before the confirm that the statished document(s), on line 3012 contains the required information to which began providing access to throughout services in the preceding classical year.    \$4.313 (N/10), the coming value provide the number, names, and absence of community antition institutions (s) 778 § 54.313(N/10)   It was community and the number of the company of the company and the statished community and the number of the company and the statished community and the number of the company and the number of the company and	Head this box to confirm that the attached document(1), on the 3012 contains the recyaled intermed no practice by the confirmation of the confirma		
Peace of color this but to condent but the peaceding clearing a year.	1 (Control to the Date of Control (1) or the Dat		Name of Attached Document Listing Required Information
2) Community Anchor institutions (of CRR \$54,313(f(1)(0))  News of Attached Document Litting Required Information  If the Case your company is the ALIS amount and Statement and Statement of Cash Flores  Exclusive condition will be a first and a forest the boars about the company's WIS amount  If the response is no on the 3014, income Statement and Statement of Cash Flores  Observation is the on the 3014, according to the statement and Statement of Cash Flores  If the response is no on the 3014, income Statement and Statement of Cash Flores  If the response is no on the 3014, income Statement and Statement of Cash Flores  If the response is no on the 3014, income Statement and Statement of Cash Flores  If the response is no on the 3014, income Statement and Statement of Cash Flores  If the response is no on the 3014, income Statement and Statement of Cash Flores  If the response is no on the 3014, income Statement and Statement of Cash Flores  Observation and all required decommendation  If the response is no on the 3014, income Statement and Statement of Cash Flores  Observation and Statement with has been subset to reform the independent certified public accountant of a florest income by an independent certified public accountant of a florest income by an independent certified public accountant of a florest income by an independent certified public accountant of a florest certification  Outdorlying information subjected to an officer certification  Outdorlying information subjected to an officer certification  Document(s) for Balances Street, income Statement and Statement of Cash Flores  Document(s) for Balances Street, income Statement and Statement of Cash Flores  Document (s) for Balances Street, income Statement and Statement of Cash Flores  Document (s) for Balances Street, income Statement and Statement of Cash Flores  Document (s) for Balances Street, income Statement and Statement and Statement of Cash Flores  Document (s) for Balances Street Statement and Statement and Statement of Cash Flores  Docum	Intry Archor Institutions (47 CR \$ \$4.333(f(1))(0)  Name of Attached Document Litting Required Information  Name of Attached Document Litting Required Information  (**PAPPO)  (		
2. Community Anchor institutions (47 GR\$ § 54.313((1),(6))  Here of Attached Document Listing Required Information  (1944/No)  1. It years company a Privately Held ECA Carrier (47 GR\$ § 54.313((1),(6))  1. It years company a Privately Held ECA Carrier (47 GR\$ § 54.313((1),(6))  1. Executorism that the attached document(s), on line 30.17, contains the mediate information pursuant to § 54.313((2)) compliance in the company at 105 amount with the attached document (10 mediate Report for Telecommunication (10 mediate Report for	Another institutions (7) GTR \$ 54.313((1),(0))  Name of Attached Document Litting Required Information  (*Cer/No)  (*Cer/		250295AL3012.pdf
1   Invent company a Printelly Held BOR Carrier (47 CR § 54.3131()(2)	Name of Attached Document Little Required information  Trea/No)  T	Community Anchor Institutions (47	
If year, does your company a Private Hat BMA Canter (1978 § \$4.313(1)(2))  If year, does your company the table BMA Canter (1978 § \$4.313(1)(2))  If year, does your company the table BMA Canter (1978 § \$4.313(1)(2))  If year, does your company the table BMA Canter (1978 § \$4.313(1)(2))  If the response to confirm that the attached document(s) or like 3014, a touch company and the Amazer (1978 § \$4.313(1)(2))  If the response is yea on like 3014, it your company audited?  If the response is yea on like 3014, it your company audited?  If the response is yea on like 3014, it your company audited?  If the response is yea on like 3014, it your company audited?  If the response is yea on like 3014, it your company audited?  If the response is yea on like 3014, it your company audited?  If the response is yea on like 3014, it your company audited?  If the response is yea on like 3014, it your company audited?  If the response is yea on like 3014, it your company audited?  If the response is yea on like 3014, it your company audited?  If the response is yea on like 3014, it your company audited?  If the response is yea on like 3014, it your company audited?  If the response is yea on like 3014, it your company audited?  If the response is yea on like 3014, it your company audited?  If the response is yea on like 3014, it your company audited?  If the response is yea on like 3014, it your company audited?  If the response is yea on like 3014, it your company audited?  If the response is yea on like 3014, it your company audited?  If the response is yea on like 3014, it your company audited?  If the response is yea on like 3014, it your company audited?  If the response is yea on like 3014, it your company audited?  If the response is yea on like 3014, it your company audited?  If the response is yea on like 3014, it your company audited?  If the response is yea on like 3014, it your company audited?  If the response is yea on like 3014, it you want to \$4.311(1), contains a year of year of the response is year on like 30	required to the BLOS carried for Company of the BLOS carried for St. \$3.43(0)(2))  To provide the BLOS carried for Company of the BLOS carried for St. \$3.43(0)(2) compliance required:  The pour company (the the BLOS carried for St. \$3.43(0)(2) compliance required:  The BLOS carried for the BLOS carried for St. \$4.43(0)(2) compliance of the BLOS carried for the BLO		Name of Attached Document Listing Required Information
Sections to go of their annual BUS reports (Operating Report (Oper	ese boxes to confirm that the attached document(s), on line 3017, contains the required information pursuant to § 54.313(N/2) compliance in confirm that the attached document(s) and situation (Cash Flows  Int(s) for Balance Sheet, income Statement and Statement of Cash Flows  Interpreted documentation  Name of Attached Document Listing Required Information  Interpreted documentation  Interpreted documentation with the State and Cash Statement of Cash Flows  Interpreted documentation and social opinion issued by the independent certified public accountant that performed the company's financial audit interpreted to a review by an independent certified  Interpreted to a review by an independent certified  Companies to NIS Operating Report for Telecommunications  Interpreted to a review by an independent certified  Companies to NIS Operating Report for Telecommunications  Interpreted to a review by an independent certified  Companies to the Cash Balance Sheet, Income Statement and Statement of Cash Flows  Interpreted to a review by an independent certified  Companies to NIS Operating Report for Telecommunications  Interpreted to a review by an independent certified  Companies to NIS Operating Report for Telecommunications  Interpreted to a review by an independent certified  Companies to NIS Operating Report for Telecommunications  Interpreted to a review by an independent certified  Companies to NIS Operating Report for Telecommunications  Interpreted to a review by an independent certified  Companies to the Cash Balance Sheet, Income Statement and Statement of Cash Flows  Interpreted to the Cash Balance Sheet Income Statement and Statement of Cash Flows  Interpreted to the Cash Balance Sheet Income Statement and Statement of Cash Flows  Interpreted		Creshnol Creshnol
Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)  Document(s) for Bellance Sheet, Income Statement and Statement of Cash Flows  If the response is ves on line 3014, attach your company audited?  If the response is ves on line 3014, attach your company audited?  If the response is ves on line 3014, attach your company audited?  If the response is ves on line 3014, attach your company audited?  If the response is ves on line 3015, please check the boxes below to confirm may not submission, on line 3015, please check the boxes below to confirm first on their audited fluancial statement of (2 a fluancial report in a format comparable to RUS Operating Report for Telecommunications  Document(s) for Balance Sheet, income Statement and Statement of Cash Flows  Management letter and audit opinion issued by the independent certified public accountant that performed the company's financial audit in the response is no on line 3015, please check the boxes below in a findependent certified public accountant; or 2) a financial report in a findependent certified public accountant; or 3) a financial report in a findependent certified public accountant; or 2) a financial report in a financial certified public accountant which has been subject to review by an independent certified public accountant.  Copy of their financial statement which has been audject to a review by an independent certified public accountant in subjected to a review by an independent certified but for Balance Sheet, income Statement and Statement of Cash Flows  Document(s) for Balance Sheet, income Statement and Statement of Cash Flows  Document(s) for Balance Sheet, income Statement and Statement of Cash Flows  Document(s) for Balance Sheet, income S	income Statement and Statement of Cash Flows  Alame of Attached Document Listing Required Information  Name of Attached Document Listing Required Information  (Ves/No)  Strong statement or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications statement or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications into issued by the independent certified public accountant that performed the company's financial audit please check the boxes below  Lincome Statement of \$4.313ff(2),  Income Statement and Statement of Cash Flows  o a review by an independent certified  o an officer certification.  Lincome Statement and Statement of Cash Flows  and officer certification.	se check these boxes to confirm that the attached document(s), on	line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:
If the response is yes on line 3014, stach your company's RUS annual report and all required documentation  Name of Attached Document Listing Required information  Name of Attached Document Listing Required information  If the response is yes on line 3014, is your company audited?  If the response is yes on line 3018, jeesse check the boxes below to confirm your submission, on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to \$ \$4.313(f/2), contains Ether a copy of their audited financial statement; or (2) a financial report in a format company is financial audition in sizued by the independent certified public accountant; or 2) a financial report in a format companable to RUS Operating Report for Telecommunications  Borrowers,  Underlying information subjected to an officer certification.  Document(s) for Balance Sheet, income Statement and Statement of Cash Flows  Borrowers,  Underlying information subjected to an officer certification.  Document(s) for Balance Sheet, income Statement and Statement of Cash Flows  250.2958.130.26pdf  Attach the worksheet kiting required information.	income Statement and Statement of Cash Flows  Name of Attached Document Listing Required Information  Name of Attached Document Listing Required Information  (ves/No)	Electronic copy of their annual RUS	
If the response is yes on line 3014, attach your company's RUS annual report and all required documentation  Name of Attached Document Listing Required information  (Yes/No) (Confirm your submission, on line 3014, is your company audited?  If the response is no on line 3014, is your company audited?  If the response is no on line 3014, is your company audited?  If the response is yes on line 3015, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains  Document(s) for Balance Sheet, income Statement and Statement certified public accountant that performed the company's financial audit if the response is no on line 3018, please check the boxes below to confirm your submission, on line 3018, please check the boxes below to confirm your submission, on line 3018, please check the boxes below confirm your submission, on line 3018, please check the boxes below to confirm your submission, on line 3018, please check the boxes below to confirm your submission, on line 3018, please check the boxes below to confirm your submission, on line 3018, please check the boxes below to confirm your submission, on line 3018, please check the boxes below to confirm your submission, on line 3018, please check the boxes below to confirm your submission, on line 3018, please check the boxes below to confirm your submission, on line 3018, please check the boxes below to confirm the worksheet kiting required information subjected to an officer certification.  Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows  Attach the worksheet kiting required information	wpany's RUS annual  Name of Attached Document Listing Required information (Yes/No) (O § \$4.313(f)(2), contains or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications tennent and Statement of Cash Flows the boxes below int to § \$4.313(f)(2), the independent certified public accountant that performed the company's financial audit ne boxes below in independent certified an independent certified in independent certified trification.  25.0295a13026pdf	Document(s) for Balance Sheet,	nt of Cash Flows
If the response is yes on line 3014, attach your company's RUS annual report and all required documentation  Name of Attached Document Listing Required Information  (Yes/Mo)	Name of Attached Document Listing Required Information  (1es/No)  (1es/No)  (2) a financial report to a format comparable to RUS Operating Report for Telecommunications or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications terment and Statement of Cash Flows the boxes below on to § 54.313(f)(2), contains of the company's financial audit in independent certified audit (2).  15.0295a13026.pdf		
If the response is no on line 3014, is your company audited?  If the response is no on line 3014, is your company audited?  If the response is ver on line 3014, is your company audited?  If the response is ver on line 3016, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains  Either a copy of their audited financial statement and Statement of Cash Flows  Management letter and audit opinion issued by the independent certified public accountant that performed the company's financial audit if the response is no on line 3015, please check the boxes below to confirm your submission, on line 3015, please check the boxes below to confirm your submission, on line 3015, please check the boxes below to confirm your submission, on line 3015, please check the boxes below by an independent certified public accountant on line 3015, please check the boxes below by an independent certified public accountant.  Copy of their financial statement which has been subject to review by an independent certified public accountant.  Underlying information subjected to a review by an independent certified public accountant.  Underlying information subjected to an officer certification.  Document(s) for Balance Sheet, income Statement and Statement of Cash Flows  Document(s) for Balance Sheet, income Statement and Statement of Cash Flows	Name of Attached Document Listing Required Information (Yes/No) (1) (Yes/No) (1) (Yes/No) (1) (Yes/No) (1) (Yes/No) (2) (Yes/No) (3) (Yes/No) (4) (Y	If the response is yes on line 3014, report and all required documenta	
If the response is no on line 3014, is your company audited?  If the response is no on line 3014, is your company audited?  If the response is was on line 3016 please check the boxes below to confirm your authentistion, on line 3026 pursuant to § 54.313(f)(2), contains  Either a copy of their addited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications  Document(s) for Ballance Sheet, Income Statement and Statement of Cash Flows  Management letter and audit opinion issued by the independent certified public accountant that performed the company's financial audit to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:  Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications format comparable to RUS Operating Report for Telecommunications  Borrowers,  Underlying information subjected to an officer certification.  Document(s) for Ballance Sheet, Income Statement and Statement of Cash Flows  Document(s) for Ballance Sheet, Income Statement and Statement of Cash Flows)  Attach the worksheet kithing required information	the boxes below to o § 54.313(f)(2), contains or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications tement and Statement of Cash Flows the boxes below the of \$54.313(f)(2), the following the company's financial audit the following the company's financial audit the following the company's financial audit the following the following the company's financial audit the following t		Name of Attached Document Listing Required Information
If the response is yes on line 3018, please check the boxes below to confirm your authentistion, on line 3026 pursuant to § 54.313(f)(2), contains Either a copy of their audited financial statement; or [2] a financial report in a format comparable to RUS Operating Report for Telecommunications Doccument(s) for Balance Sheet, income Statement and Statement of Cash Flows  Management letter and audit opinion issued by the independent certified public accountant that performed the company's financial audit if the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2).  Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers.  Underlying information subjected to an officer certification.  Doccument(s) for Balance Sheet, income Statement and Statement of Cash Flows  Doccument(s) for Balance Sheet, information	the boxes below to o § 54.339(f)(2), contains or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications ferment and Statement of Cash Flows y the independent certified public accountant that performed the company's financial audit nt to § 54.313(f)(2).  The boxes below nt to § 54.313(f)(2).  The communications in independent certified an independent certified  Tification.  Tification.		OO (outrest)
Ether a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications  Document(s) for Balance Sheet, income Statement and Statement of Cash Flows  Management letter and audit opinion issued by the independent certified public accountant that performed the company's financial audit in the response is no on line 3018, please check the bores below to confirm your submission, on line 3018, please check the bores below to confirm your submission, on line 3018, please check the bores below and the response is no on line 3018, please check the bores below in a financial statement which has been subject to review by an independent certified public accountant.  Copy of their financial statement which has been subject to review by an independent certified public accountant.  Underlying information subjected to a review by an independent certified public accountant.  Underlying information subjected to an officer certification.  Document(s) for Balance Sheet, income Statement and Statement of Cash Flows  Attach the worksheet kiting required information	or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications terrent and Statement of Cash Flows  whe breast below  to 6 \$4.319f(2),  which is to review by an inarcial report in a ferometric formation in an inarcial report in a inarcial report in a inarcial report in a independent certified  in independent certified  25.0295a13026.pdf	If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), con	
Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows  Management letter and audit opinion issued by the independent certified public accountant that performed the company's financial audit if the response is so on like 3015, please check the bores below to confirm your submission, on like 3015 please check the bores below to confirm your submission, on like 3015, please check the bores below to confirm your submission, on like 3015 please check the bores below to confirm your submission, on like 3015 please check the bores below by an independent certified public accountant, or 2) a financial report to Telecommunications a format comparable to RUS Operating Report for Telecommunications  Borrowers,  Underhyling information subjected to a review by an independent certified public accountant.  Underhyling information subjected to an officer certification.  Document(s) for Balance Sheet, income Statement and Statement of Cash Flows  Attach the worksheet kithing required information	tement and Statement of Cash Flows  the boss selection of Cash Flows  salect to review by an independent certified public accountant that performed the company's financial audit in to \$5.4.313(f/2),  salect to review by an inancial report in a learning salect to review by an inancial report in a independent certified  in independent certified  salect to review by an independent certified  in independent certified  25.0.295al.3026.pdf		in a format comparable to RUS Operating Report for Telecommunications
Management letter and audit opinion issued by the independent certified public accountant that performed the company's financial audit if the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313/f(2).  Contains:  Copy of their financial statement which has been subject to review by an independent certified public accountant, or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications  Borrowers,  Underlying information subjected to a review by an independent certified public accountant.  Underlying information subjected to an officer certification.  Document(s) for Balance Sheet, income Statement and Statement of Cash Flows  Attach the worksheet listing required information	y the independent certified public accountant that performed the company's financial audit ne boxes below not to § 54.313(f)(2).  In the boxes below to an inancial report in a subject to review by an inancial report in a elecommunications an independent certified and Statement of Cash Flows  250295a13026.pdf		
If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § \$4.313ff(2), contains your submission, on line 3026 pursuant to § \$54.313ff(2), contains to comparable to NUS Operating his been subject to review by an independent certified public accountant, or 2) a financial report in a format comparable to NUS Operating Report for Telecommunications and format comparable to NUS Operating Report for Telecommunications and formation subjected to a review by an independent certified bubble accountant.  Underhying information subjected to an officer certification.  Document(s) for Balance Sheet, income Statement and Statement of Cash Flows  Attach the worksheet listing required information.	he boxes below int to § 54.313(P/2), while the second is a subject to review by an inancial rescond in a second in		
Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications formations.  Underlying information subjected to a review by an independent certified public accountant.  Underlying information subjected to an officer certification.  Document(s) for Ballance Sheet, income Statement and Statement of Cash Flows  Attach the worksheet listing required information.	subject to review by an inancial report in a referenmentations in independent certified in independent certified reference of Cash Flows referent and Statement of Cash Flows	If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:	
format comparable to RUS Operating Report for Telecommunications Borrowers, Underlying information subjected to a review by an independent certified public accountant Underlying information subjected to an officer certification. Document(s) for Balance Sheet, income Statement and Statement of Cash Flows Attach the worksheet listing required information	refeconmunications an independent certified trification. tement and Statement of Cash Flows 250295a13026.pdf		_
Outderlying information subjected to a review by an independent certified public accountant. Underlying information subjected to an officer certification. Document(s) for Balance Sheet, income Statement and Statement of Cash Flows 250295al3026.pdf. Attach the worksheet listing required information	in independent certified riffication. Trification. Itement and Statement of Cash Flows. 250295a13026 .pdf.	format comparable to RUS Operating Report for Telecommunications	
public accountant Underhing information subjected to an officer certification. Document(s) for Balance Sheet, income Statement and Statement of G. Attach the worksheet listing required information	rification. Iement and Statement of G		
Document(s) for Balance Sheet, income Statement and Statement of Q. Attach the worksheet listing required information	ement and Statement of Co		1
	he worksheet listing required information	Document(s) for Balance Sheet,	ont of Cash Flows 250295a13026.pdf

<010>	Study Area Code	250295
<015>	Study Area Name	Knology Total Communications
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Melissa Marks
<035>	Contact Telephone Number - Number of person identified in data line <030>	7066346762 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	melissa_marks@wowinc.com

Financial Data Summary	
(3027) Revenue	
(3028) Operating Expenses	
(3029) Net Income	
(3030) Telephone Plant In Service(TPIS)	
(3031) Total Assets	
(3032) Total Debt	
(3033) Total Equity	
(3034) Dividends	

State of the state	Ion Reporting Carrier ection Form	PCC Form 481 ONIS Control No.: 3000-0806/SMIS Control No.: 9060-0819
		AND BOLY
<010>	Study Area Code	250295
<015>	Study Area Name	Knology Total Communications
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Melissa Marks
<035>	Contact Telephone Number - Number of person identified in data line <030>	7066346762 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	melissa.marks@wowinc.com

#### TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

# Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients I certify that I am an efficer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate. Name of Reporting Carrier: Knology Total Communications Signature of Authorized Officer: CERTIFIED ONLINE Printed name of Authorized Officer: Bruce Schoonover Title or position of Authorized Officer: Vice-President Reg Comp Telephone number of Authorized Officer: 7066458116 ext. Study Area Code of Reporting Carrier: 250295 Filing Due Date for this form: 07/01/2015 Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

Date Col	lds - Agent / Carrier ection Form	FCC Form, 451 OME Control No. \$060-0656/CRNS Control No. 2060-0619 Joly 2014
<010>	Study Area Code	250295
<015>	Study Area Name	Knology Total Communications
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Melissa Marks
<035>	Contact Telephone Number - Number of person identified in data line <030>	7066346762 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	melissa.marks@wowinc.com

#### TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier					
certify that (Name of Agent)	is authorized to submit the information reported on behalf of the reporting carrier				
also certify that I am an officer of the reporting carrier; magent; and, to the best of my knowledge, the reports and	esponsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized ta provided to the authorized agent is accurate.				
Name of Authorized Agent:					
Name of Reporting Carrier:					
Signature of Authorized Officer:	Date:				
Printed name of Authorized Officer:					
Title or position of Authorized Officer:					
Telephone number of Authorized Officer:					
Study Area Code of Reporting Carrier:	Filing Due Date for this form:				
Persons willfully making false statements on this form ca	punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.				

#### TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent	Authorized to File Annual Reports for CA	For LI Recipients on Behalf of Reporting Carrier
I, as agent for the reporting carrier, certify that I am auth the data reported herein based on data provided by the		I service support recipients on behalf of the reporting carrier; I have provided tge, the information reported herein is accurate.
Name of Reporting Carrier:		
Name of Authorized Agent or Employee of Agent:	73377	
Signature of Authorized Agent or Employee of Agent:		Date:
Printed name of Authorized Agent or Employee of Agent:		
Title or position of Authorized Agent or Employee of Agent		
Telephone number of Authorized Agent or Employee of Ag	gent:	
Study Area Code of Reporting Carrier:	Filing Due Date for this for	m:

Attachments

#### **ATTACHMENT - LINE 112**

#### Five-Year Network Improvement Plan and Progress Report

ATTACHMENT REDACTED IN ENTIRETY

Knology Total Communications, Inc.'s demonstration of complying with applicable service quality standards and consumer protection rules for voice and broadband services:

In establishing this certification in its 2005 ETC Order,<sup>1</sup> the FCC found that an ETC must make "a specific commitment to objective measures to protect consumers." <sup>2</sup> The Commission found that for wireless ETCs, compliance with CTIA's Consumer Code for Wireless Service would satisfy this requirement" and that the sufficiency of other commitments would be considered on a case-by-case basis. <sup>3</sup> In this context, the FCC stated, "to the extent a wireline or wireless ETC applicant is subject to consumer protection obligations under state law, compliance with such laws may meet our requirement."

Knology Total Communications, Inc. ("Knology") hereby certifies that it is in compliance with applicable service quality standards and consumer protection rules. Knology is subject to consumer protection obligations under state law. These obligations include, but are not limited to, the following: (1) filing a Local Exchange Tariff pursuant to the requirements of the Alabama Public Service Commission's Rules and Regulations, Telephone Rules, Rule T-12, Filing of Telephone Tariffs and The Code of Alabama 1975 Section 37-1-81, which disclose rates, terms and conditions of service to customers; (2) adherence to state consumer protection requirements governing telephone providers which require adherence to minimum service standards as identified in the Alabama Public Service Commission's Rules and Regulations,

<sup>&</sup>lt;sup>1</sup> Federal-State Joint Board on Universal Service, CC Docket No. 96-45, Report and Order, FCC 05-46 (rel. Mar. 17, 2005) ("2005 ETC Order").

<sup>&</sup>lt;sup>2</sup> Id. at para. 28.

<sup>&</sup>lt;sup>3</sup> Id. The FCC noted that under the CTIA Consumer Code, wireless carriers agree to: "(1) disclose rates and terms of service to customers; (2) make available maps showing where service is generally available; (3) provide contract terms to customers and confirm changes in service; (4) allow a trial period for new service; (5) provide specific disclosures in advertising; (6) separately identify carrier charges from taxes on billing statements; (7) provide customers the right to terminate service for changes to contract terms; (8) provide ready access to customer service; (9) promptly respond to consumer inquiries and complaints received from government agencies; and (10) abide by policies for protection of consumer privacy." Id. at n. 71.

Telephone Rules, Rule T-21, protection against cramming and other deceptive practices as identified in Rule T-16(C)(11); (3) truth-in-billing requirements as identified in Rule T-16; and (4) CPNI, Red Flag Rules and other applicable federal and state requirements governing the protection of customers' privacy.

Knology is subject to consumer protection obligations for broadband services under federal law. These obligations include, but are not limited to, the following: public disclosure of accurate information regarding network management practices, performance, and commercial terms of broadband internet access services; as a means of providing sufficient information for consumers to make informed choices regarding use of such services, and for content, application, service and device providers to develop, market, and maintain internet offerings as specified in 47 CFR § 8.3. The company furthermore will comply with all requirements set forth in the 2015 Open Internet Order when it becomes effective

Knology Total Communication's demonstration of ability to function in emergency situations for voice and broadband services:

Knology Total Communications, Inc. ("Knology") hereby certifies that it is able to function in emergency situations as set forth in 47 C.F.R. § 54.202(a)(2)<sup>1</sup> and the Alabama Public Service Commission Rules and Regulations, Telephone Rules. The Company's network is designed to remain functional in emergency situations without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations as required by Section 54.202(a)(2). Knology can change call routing translations as needed to reroute traffic around damaged facilities. Changing call routing translations will also allow Knology to manage traffic spikes throughout its network, as emergency situations require. In addition, Knology has redundancy for connectivity purposes via additional routes and electronic equipment for voice and broadband services.

Specifically, each central office building is supplied with standby generators and battery back-up that enable the central office to keep running until power is restored so long as fuel is available, or until system changes are made to reroute traffic. Knology has battery backup at all office locations and in its electronic equipment sites. Length of run time is determined by the equipment serving the area and the number of customers working out of the equipment. Generators are installed at all Central Office locations. They will continue to run as long as Knology has access to fuel.

Section 54.202(a)(2) requires ETCs that are designated by the Commission to "demonstrate its ability to remain functional in emergency situations, including a demonstration that it has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations."

Cherry Company	ce Offerings including Voice Rape Data lection Form	PCC Form RE1 OWE control No. 3060-0886/Caye Control No. 3060-0819 Nely 2013
<010>	Study Area Code	250295
<015>	Study Area Name	Knology Total Communications
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Melissa Marks
<035>	Contact Telephone Number - Number of person identified in data line <030>	7066346762 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	melissa.marks@wowinc.com
<701>	Residential Local Service Charge Effective Date 1/1/2015 Single State-wide Residential Local Service Charge	

<703>

State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge		Mandatory Extended Area Service Charge	Total per line Rates and Fee
AL	Ashford		PR	16.3	0.0	0.0	0.0	16.3
AL	Cottonwood		FR	16.3	0.0	0.0	0.0	16.3
AL	Gordon		FR	16.3	0.0	0.0	0.0	16.3
-								
								-
	-,							
_				,				

(710) Broadband Price Offerings
Data Collection Form

FCC Form 481
-OMB Control No. 3060-0986/CHAS Control No. 3060-0819
July 2013

<010>	Study Area Code	250295
<015>	Study Area Name	Knology Total Communications
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Melissa Marks
<035>	Contact Telephone Number - Number of person identified in data line <030>	7066346762 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	melissa.marks@wowinc.com

State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rates and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service -Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached (select)
AL	Ashford	20.0	0.0	20.0	15.0	2.0	0.0	Other, no usage limitations
AL	Ashford	30.0	0.0	30.0	25.0	5.0	0.0	Other, no usage limitations
AL	Ashford	49.95	0.0	49.95	15.0	2.0	0.0	Other, no usage limitations
AL	Ashford	59.95	0.0	59.95	25.0	5.0	0.0	Other, no usage limitations
AL	Ashford	70.0	0.0	70.0	15.0	2.0	0.0	Other, no usage limitations
AL	Ashford	75.0	0.0	75.0	15.0	2.0	0.0	Other, no usage limitations
AL	Ashford	85.0	0.0	85.0	15.0	2.0	0.0	Other, no usage limitations
AL.	Ashford	90.0	0.0	90.0	25.0	5.0	0.0	Other, no usage limitations
AL	Ashford	95.0	0.0	95.0	25.0	5.0	0.0	Other, no usage limitations
AL	Ashford	105.0	0.0	105.0	25.0	5.0	0.0	Other, no usage limitations
AL	Ashford	70.0	0.0	70.0	15.0	2.0	0.0	Other, no usage limitations
AL	Ashford	90.0	0.0	90.0	25.0	5.0	0.0	Other, no usage limitations
AL	Ashford	85.0	0.0	85.0	15.0	2.0	0.0	Other, no usage limitations
AL	Ashford	90.0	0.0	90.0	15.0	2.0	0.0	Other, no usage limitations
AL	Ashford	100.0	0.0	100.0	15.0	2.0	0.0	Other, no usage limitations
AL	Ashford	105.0	0.0	105.0	25.0	5.0	0.0	Other, no usage limitations
AL	Ashford	110.0	0.0	110.0	25.0	5.0	0.0	Other, no usage limitations
AL	Ashford	120.0	0.0	120.0	25.0	5.0	0.0	Other, no usage limitations
AL	Ashford	62.75	0.0	62.75	15.0	2.0	0.0	Other, no usage limitations
AL	Ashford	69.95	0.0	69.95	15.0	2.0	0.0	Other, no usage limitations
AL .	Ashford	72.95	0.0	72.95	25.0	5.0	0.0	Other, no usage limitations

(710) Broadband Price Offerings

ONE Control Mo. 3060-0385/CHRB Control Mo. 3060-0819

May 2019

<010>	Study Area Code	250295
<015>	Study Area Name	Knology Total Communications
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Melissa Marks
<035>	Contact Telephone Number - Number of person identified in data line <030>	7066346762 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	melissa.marks@wowinc.com

State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rates and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service -Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached (select)
AL	Ashford	79.95	0.0	79.95	25.0	5.0	0.0	Other, no usage limitations
						411111111111111111111111111111111111111		
				***************************************		*		
							7Å	
		1						
								Marketine Committee and Commit

	erating Companies lection Form	FCC Point 481  DMB Control No. 3060-0986/Ch78 Control No. 3060-0819  July 2013
<010>	Study Area Code	250295
<015>	Study Area Name	Vinology Total Communications

<b>/012&gt;</b>	Study Area Name		knology Total Communications		
<020>	Program Year		2016		
<030>	Contact Name - Person I	USAC should contact regarding this data	Melissa Marks		
<035>	Contact Telephone Num	ber - Number of person identified in data line <030>	7066346762 ext.		
<039>	Contact Email Address -	Email Address of person identified in data line <030>	melissa.marks@wowinc.com		
<810>	Reporting Carrier	Knology Total Communications, Inc.			
<811>	Holding Company	WideOpenWest			
<812>	Operating Company	Knology Total Communications, Inc			

<b>ab</b>	-se25	<235
Affiliates	SAC	Doing Business As Company or Brand Designation
Knology of Florida, Inc	219904	WOW! Internet, Cable & Phone
Knology of the Valley, Inc	220371	WOW! Internet, Cable & Phone
Valley Telephone Co, LLC	220324	WOW! Internet, Cable & Phone
ITC Globe, Inc		WOW! Internet, Cable & Phone
Knology, Inc		WOW! Internet, Cable & Phone
		<i>y</i>
		43
*		
- 10		-
ANN AND AN ARTHUR SHARE THE RESIDENCE OF THE STATE OF THE	CONTRACTOR OF THE PARTY OF THE	to the second of the second data the body of the second data to the se

#### Knology Total Communications, Inc. (SAC #250295)

#### Response to Line 3010 – Milestone Certification (47 CFR §54.313(f)(1)(i))

Knology Total Communications, Inc. hereby certifies that throughout 2014, it took reasonable steps to provide upon reasonable request broadband service at actual speeds of at least 4 Mbps downstream/1 Mbps upstream, and currently, it is taking reasonable steps to provide upon reasonable request actual speeds of at least 10 Mbps downstream/1 Mbps upstream broadband service at with latency suitable for real-time applications, including Voice over Internet Protocol, and usage capacity that is reasonably comparable to comparable offerings in urban areas as determined in an annual survey, and that requests for such service are met within a reasonable amount of time.

#### Knology Total Communications, Inc. (SAC # 250295)

## Response to Line 3012 - List of Community Anchor Institutions to Which the ETC Newly Began Providing Service

The FCC's USF/ICC Transformation Order requires a listing of community anchor institutions to which the ETC newly began providing broadband service. Knology Total Communications, Inc. did not newly begin providing community anchor institutions with access to broadband service in calendar year 2015.

### ATTACHMENT - LINE 3026 ATTACHMENT REDACTED IN ENTIRETY